

# Air & Water Pollution Control Systems for Municipal & Industrial Markets



# Managed Service Offerings

## Remote Access & Monitoring

ECS KCH HEIL is a full-service provider, offering remote access for customers to see in real time, how their systems are performing. Our experts can assist with troubleshooting and support remotely, sparing you downtime.

## Operate & Maintain

Customize system operations with our equipment maintenance solutions, protecting equipment, while ensuring ongoing compliance.





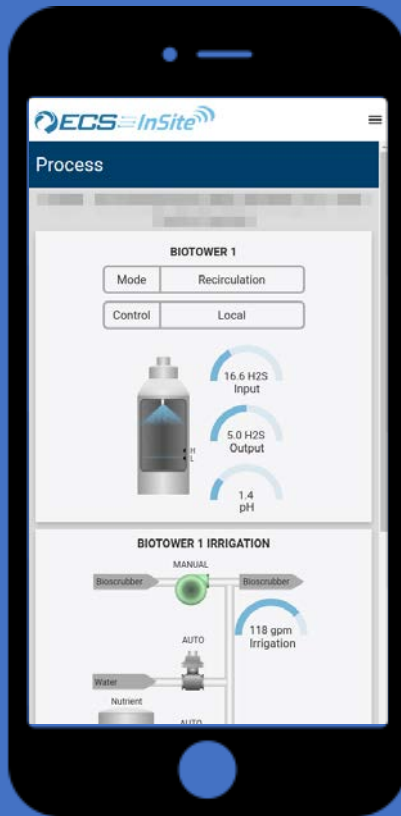
**“The daily report I receive for the odor control system really helps me to see what the unit is doing, it allows me to see the PH, water flows, sump levels and the status of the equipment on the system. The report also gives me a snapshot of the most recent data trend, which allows me to see if there were any changes to water flow, PH and water levels that help me identify any problems in the system that I need to attend to immediately.**

**I especially enjoy that if I don't have a chance to view the system online, I can depend on getting the daily report on my email to let me know how the odor control unit is doing.”**

**Art, Asst. Superintendent  
Wastewater Treatment Plant**



# Remote Accessibility



Access InSite™ Anytime, Anywhere.

Desktop

Tablet (InSite App)

& Mobile Devices (InSite App)



InSite

## Remote Access & Monitoring

Secure, proprietary controls are robust, yet easy for operators to use onsite, or conveniently remote from home, office, field & jobsites.

# Clouded Data Tracking & Recovery

**InSite™ uses store and forward technology, to maintain data integrity.**

**Even if a site loses connection to cloud servers, when the connection is restored, so is the historical data.**



## Alarm Notifications

**Insite™ includes a real time alarm notification system, that sends an email when a problem is detected.**

**Notifications can also be configured, indicating when preventative maintenance is required.**

**Alarms can be fully configured for each site.**

**They can also be disabled, setpoints can be adjusted, and notes or instructions can be applied.**

# Standard Support & Maintenance

## Includes

**1 Year Support & Maintenance**






**2 Management Licenses**

<b>Monitor Alarms</b>	Monitor all email alarms and advise operators as necessary
<b>Operator Settings Verification</b>	Periodic systems check of all major parameters
<b>Preventative Maintenance Notification</b>	Maintain PM System and provide remote help
<b>Instrument Calibration Verification</b>	Validate instrument calibration and help setup new as needed
<b>Track System Performance</b>	Monitor and analyze data
<b>Help Desk</b>	Technical Resources to answer questions
<b>Biology</b>	Data analysis and settings change for healthy biology
<b>Communication</b>	Status Reports and Operator Spot Training
<b>Link Manager</b>	Remote Access of all systems including PLC with PC
<b>Link Manager Mobile</b>	Remote control of plant with smart phone or tablet
<b>Link Manager Data</b>	Remote cloud data access for trends or compliance



**InSite™ uses all High Growth protocols to leverage data collection, interaction and storage, with the ability to interface with legacy systems.**

## Compatibility

	<u>I/O Protocols</u>	<u>OT Protocols</u>	<u>IT Protocols</u>
 <i>High growth</i>	 <b>IO-Link</b>	 <b>OPC UA</b>	 <b>MQTT</b> <sup>ORG</sup>
 <i>Low growth</i>	4-20 mA 0-10 V Discrete	Modbus PROFIBUS DeviceNET	FTP SQL / ODBC HTTP / REST



## Secure Technology

We use modern secure protocols to provide encryption, and access control to every component of the distributed system including:

**HTTPS**

**TLS**

**Firewalls**

**Reverse Proxy**

**Open Connect ID & OAuth 2**

**2 Factor Authentication**

**Remote connection to the process control system is customizable, yet secure from unauthorized access and remote hacks.**



## Predictive Maintenance

Reduce downtime over 90%  
by trending data over time.

Drastically reduce the severity of  
equipment damage or outage.

Monitor and Trend (Example):

*Bearing Vibration on a Fan*

- Replace faulty fan bearings:  
(\$500 Cost)
- Before failure requiring complete  
fan replacement: (\$5,000 Cost)

Operating by the old adage:  
*“If it ain’t broke, don’t fix it”*  
can prove to be very costly.

Servicing equipment only during  
breakdown, requires more  
components, damaged by overrun,  
leading to failure.

Inaccessible parts= Lengthy,  
costly, unplanned, downtime.

## InSite™ Monitors

### CHEMICAL SCRUBBERS / VENTURI SCRUBBERS

- Sump Liquid Level
- Liquid Flow Rate
- Piping System Pressure
- Recirc Pump Status
- pH Range
- ORP Range
- Chemical Feed Pump Status
- Chemical Feed Tank Level
- Differential Air Pressure
- Gas Inlet/Outlet Level
- Airflow/Velocity

### FANS & BLOWERS

- Bearing Temperature
- Bearing Vibration
- VFD / FAN RPM
- Motor Electrical Load
- Inlet Static Pressure
- Outlet Airflow/Velocity
- Noise Level

# Instrumentation InSite™ Monitors

## BIOTRICKLING FILTERS

- Sump Liquid Level
- Liquid Flow Rate
- Piping System Pressure
- Recirc Pump Status
- Nutrient Feed Pump Status
- Nutrient Feed Tank Level
- Differential Air Pressure
- Hydrogen Sulfide Gas Inlet/Outlet PPM
- Airflow/Velocity

## MIST ELIMINATORS / ENTRAINMENT SEPARATORS / GREASE FILTERS

- Differential Air Pressure
- Hydrogen Sulfide Gas Inlet/Outlet PPM
- Airflow/Velocity
- Inlet Spray Down Frequency

## CARBON ADSORBERS

- Differential Air Pressure
- Hydrogen Sulfide Gas Inlet/Outlet PPM
- Airflow/Velocity
- Bed Life Indicators



# Lowest Support TCO

Customizable Remote Support  
Maintenance Support  
Built-In Alarming  
Secure Access

Subscription Service  
Customer Monitoring  
& Remote Control

Complete Database Access  
Troubleshooting & Compliance



## Benefits of InSite™

- **Real Time Access to data & trends**
- **Quick Troubleshooting**
- **Rapid Response**
- **Proof of Compliance**
- **Security**



**Customized Design**  
Allows for customization with current assets and today's data structures

**Adaptable Architecture**  
No hardware limitations on future changes to data requirements



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